

Working in Partnership

Date: October 2020

Review Date: October 2021

Policy statement

At Newton Westpark Nursery we work in partnership with parents and with local and national agencies to promote the well-being of all children.

Procedures

- We work in partnership or in tandem with, local and national agencies to promote the well-being of children.
- Procedures are in place for the sharing of information about children and families with other agencies. These are set out in the Information Sharing Policy, Safeguarding and Child Protection Policy and the Supporting Children with Special Educational Needs Policy.
- Information shared by other agencies with us is regarded as third party information. This is also kept in confidence and not shared without consent from that agency.
- When working in partnership with staff from other agencies, we make those individuals welcome in the nursery and their professional roles are respected.
- We follow the protocols for working with agencies, for example on child protection.
- Staff from other agencies do not have unsupervised access to the child they are visiting in the nursery and do not have access to any other child(ren) during their visit.
- Our staff do not casually share information or seek informal advice about any named child/family.
- When necessary, we consult with local and national agencies who offer a wealth of advice and information that help us to develop our understanding of the issues facing us and who can provide support and information for parents. For example, ethnic/cultural organisations, drug/alcohol agencies, welfare rights advisors or organisations promoting childcare and education, or adult education.

Newton Westpark Nursery sees its partnership with parents to be very important

- Parents are experts on their own child and are their child's first and main educators. To meet the needs of children in our care effectively, we need to build strong relationships with parents and make sure that the sharing of information is a two-way, on-going process. Our aim is to achieve an open, supportive relationship with parents, who will be made to feel welcome, involved and fully informed about what happens in the nursery.
- Parents can be reassured that their child is going to be well cared for and encouraged to develop and learn in an environment which values and needs their contribution on a day to day basis. They will be kept informed about their child's development and general process. Good, clear communication means that the needs of the child and his/her family can be met more easily.
- We will work with families, respecting and understanding their culture, background and composition, ensuring that working parents are afforded every opportunity to take part in nursery activities and outings. All information given by parents will remain confidential except in issues of child protection or in a medical emergency, when appropriate details will be shared with the Local Authority or Medical Staff. In such circumstances, parents will obviously be informed and kept up to date.
- **Nursery staff should be informed as soon as possible if a child is to be away from nursery for any reason, or if any change in home circumstances may have a bearing on their child's behaviour or emotional well being.**
- Practical information like change of address/telephone number/GP details must be kept accurate at all times.
- Parents must familiarise themselves with the nursery's behaviour policy and illness exclusion information. You will be able to obtain this directly from the manager

- We welcome any contributions or suggestions you care to make about the nursery so that the children can be cared for and encouraged to learn to the best of our ability.
- Your child's progress and information records are available for you to see in the nursery throughout their time with us. These are shared with you ongoing whilst your child is at nursery through the seesaw app, your child's key worker will meet you at a convenient time to discuss any aspect of your child's care or progress if needed.
- Staff at the nursery are available at all times to offer support and advice, enabling you to leave your child secure in the knowledge that s/he is being well looked after.
- **New parents are welcome to visit the nursery, but at present this can only be when the children aren't in, due to our Covid 19 risk assessment.**

Management Signature:

Date: